

1. Magento Zoho CRM Integration Installation Guides

Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System→Tools→Compilation**.
- Also, make sure you have backed up your Magento files and databases in case things go rogue.

The screenshot shows the Magento Admin interface. The top navigation bar includes 'Dashboard', 'Sales', 'Catalog', 'Customers', 'Promotions', 'Newsletter', 'CMS', 'Reports', 'System', 'ZohoCRM Integration', and 'Pin management'. A warning message at the top states: 'One or more of the Indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.' The 'Manage Customers' section is visible on the left. The 'Tools' menu is open, showing options like 'My Account', 'Notifications', 'Tools', 'Web Services', 'Design', 'Import/Export', 'Manage Currency', 'Transactional Emails', 'Custom Variables', 'Permissions', 'Magento Connect', 'Cache Management', 'Index Management', 'Manage Stores', 'Order Statuses', and 'Configuration'. The 'Compilation' option is highlighted under the 'Tools' menu.

Turn on cache

- You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.
- Go to **SystemCache Management**.

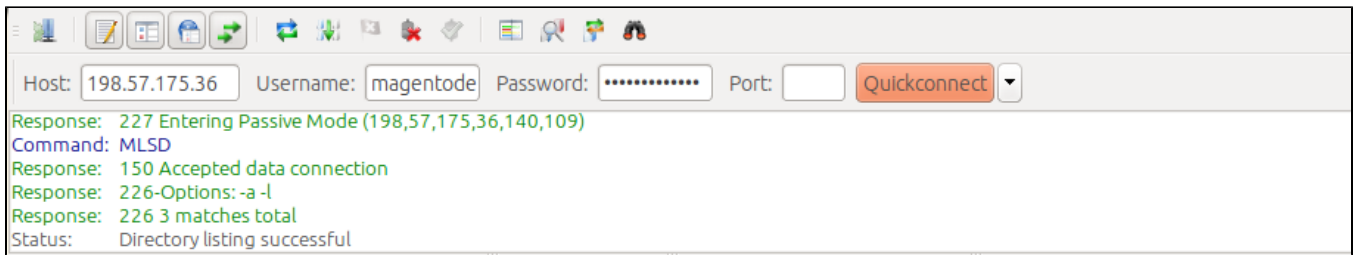
The screenshot shows the 'Cache Storage Management' section in the Magento Admin interface. The top navigation bar is the same as the previous screenshot. A warning message at the top states: 'One or more of the Indexes are not up to date: Product Attributes, Catalog URL Rewrites, Product Flat Data, Category and rebuild required indexes.' The 'Cache Storage Management' section is visible on the left. The 'Tools' menu is open, showing options like 'My Account', 'Notifications', 'Tools', 'Web Services', 'Design', 'Import/Export', 'Manage Currency', 'Transactional Emails', 'Custom Variables', 'Permissions', 'Magento Connect', 'Cache Management', 'Index Management', 'Manage Stores', 'Order Statuses', and 'Configuration'. The 'Cache Management' option is highlighted under the 'Tools' menu.

Cache Type	Description	Associated Tags	Status
<input type="checkbox"/> Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	DISABLED
<input type="checkbox"/> Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	DISABLED
<input type="checkbox"/> Blocks HTML output	Page blocks HTML.	BLOCK_HTML	DISABLED
<input type="checkbox"/> Translations	Translation files.	TRANSLATE	DISABLED
<input type="checkbox"/> Collections Data	Collection data files.	COLLECTION_DATA	DISABLED
<input type="checkbox"/> EAV types and attributes	Entity types declaration cache.	EAV	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api.xml).	CONFIG_API	DISABLED
<input type="checkbox"/> Web Services Configuration	Web Services definition files (api2.xml).	CONFIG_API2	DISABLED

- Switch Action to **Enable** and hit **Submit**.

Perform the Installation

- After purchasing and download the module's zip file, unzip it into a directory of your choice.
- We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**



Host: 198.57.175.36 Username: magentode Password: Port: Quickconnect ▼

Response: 227 Entering Passive Mode (198,57,175,36,140,109)
Command: MLSD
Response: 150 Accepted data connection
Response: 226-Options: -a -l
Response: 226 3 matches total
Status: Directory listing successful

- Carefully upload the files of the module to the corresponding directory

Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.