1. Magento Zoho CRM Integration Installation Guides

Turn off Compilation mode

- If compilation mode in your Magento is enabled in your Magento store, you have to turn it off, otherwise your store and admin site would be inaccessible after installing the extension.
- To disable Magento Compilation, go to **System–>Tools–>Compilation**.
- Also, make sure you have backed up your Magento files and databases in case things go rogue.

Turn on cache

- You have to turn on your configuration cache to prevent early installation, as it could be a reason of errors.
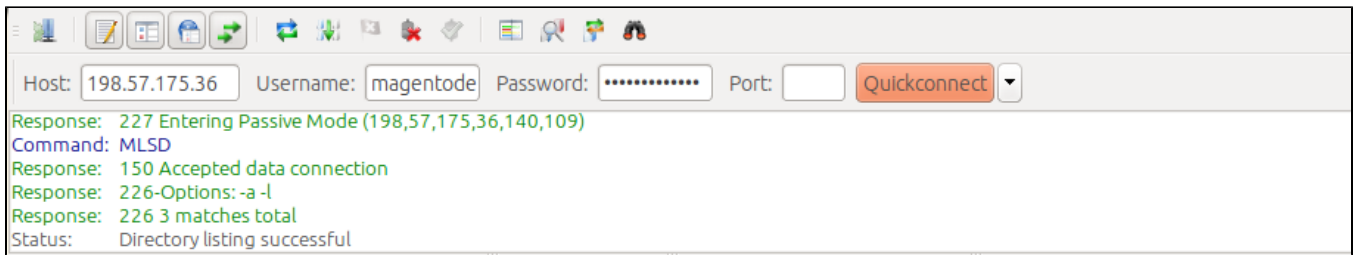- Go to **SystemCache Management**.

- Switch **Action** to **Enable** and hit **Submit**.

Perform the Installation

- After purchasing and download the module's zip file, unzip it into a directory of your choice.
- We recommend using FileZilla to perform the installation via FTP. Enter your store's Host IP, Username and Password, then hit **Quickconnect**

Response: 227 Entering Passive Mode (198,57,175,36,140,109)
Command: MLSD
Response: 150 Accepted data connection
Response: 226-Options: -a -l
Response: 226 3 matches total
Status: Directory listing successful

- Carefully upload the files of the module to the corresponding directory

Post-installation

- You should refresh Magento's cache to provide Magento with the ability to register a new extension.
- To prevent an "Access Denied" error, you have to re-enter to the backend. Log in with a full administrator account to get the new permissions.
- Now you should check whether your website and your new module works as expected.