Event Ticket Android App

Thank you for purchasing my extension. If you have any questions that are beyond the scope of this help file, please feel free to email via my user page contact form here. Thank you so much!

Created: 08/12/2017 | By: Magenest | Support Portal: http://servicedesk.izysync.com/servicedesk/customer/portal/133

Introduction

Magenest Booking is a one-stop solution for booking companies on Android devices. Companies can now track events, attendance, and check-in attendees with their Android smartphones or tablets, everything on-site.

blocked URL

Compatible with Magento 2.1 + Magento 2.2

Highlight features

The extension is packed with the following features:

- Track event and attendance status: Manager staffs can take a quick look at the app and get real-time access to a list of events as well as their attendance status – tickets available, tickets used.
- Scan ticket barcode/QR Code to get attendee info in seconds. You can speed up the check-in process, giving your customers pleasant experiences and help your staffs manage the tickets easier.
- Check ticket codes to ensure they are valid.
- Redeem the ticket with only the press of a button.

System Requirements :

Your store should be running on Android 5.0+ or IOS 8.0+

Installation

On your Magento 2 website

- Make sure that you have installed our Event Ticket API extension on your website.
- You would need to install 2 extensions: **Magenest_EventTicket and Magenest_TicketApi**. Please follow our instructions below.
  ✅ Create "Event Ticket API" user role (e.g: User role "Magenest" with 1 resource is Ticket API) :

✅ Create "Event Ticket API" account to login the Android App (don't forget to assign the relevant role) :

On your mobile

- You would need to install our **Magenest Booking Mobile App** from the Google Play Store
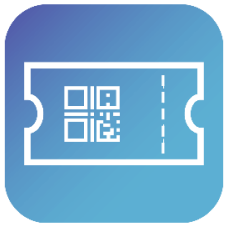
User Guide

After installing the **Magenest Event Ticket Mobile App** from the Google Play Store or Apple store

⊕ On the login panel

- Site address: Enter your website URL (e.g: http://eventticket.izysync.com)
- Username: Enter your admin site's username (e.g: magenest)
- Password: Enter your admin site's password (e.g: magenest123)

Welcome to Magenest Event Ticket

Sign in to continue

URL

http://eventticket.izysync.com/

Username

magenest

Password

●●●●●●●●●●

SIGN IN

Remember this login ✓

After logging in to the Event Ticket mobile app, you will see the options to enter the ticket code manually or to scan the ticket QR Code/Barcode

Magenest Event Ticket

⟨⟩ Code   ⊗

Check Code

▦ **Scan Code**

Enter the Voucher code, or scan the QR Code/Bar Code found on the ticket and press...

⊕ Customers can easily find the required information indicated in their tickets

event_name: Music Festival

ticket_type: BBQ

date: From Tue, Mar 17th To Tue, Mar 31st

start_time: Start: 05:00

end_time: End: 23:00

customer_name: Guest

customer_email: support@magenest.com

quantity: 1

location_detail: Riverside, California, United States

order: 000000403

code: JkjV-2869-MAXCE

Ticket's QR code

Ticket's Barcode

Ticket's code

QR Code scanning:

➕ Barcode scanning

➕ After scanning the ticket code, manager staffs can see the customers' ticket information and status.

⭐ If the ticket hasn't been used, staffs will see it is marked with the **Ready** label.

⭐ If the ticket has already been used, it will be marked with the **Used** label.

➕ Manager staffs can also see a quick report on the ticket selling status

⭐ Used: The number of sold tickets that were redeemed.

⭐ Unused: The number of sold tickets that haven't been redeemed.

⭐ Available: The number of tickets that haven't been sold.

Update

When a new update is available, we will provide you with a new package containing our updated extension.

Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update** and **6-month free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products perform correctly like our demo.
- Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.

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