

# WooCommerce Module Installation

Thank you for using our [WooCommerce modules](#).

In this document, we will guide you on how to install the WooCommerce module on WordPress. There are 2 ways:

1. Installing from WordPress backend.
2. Installing using FileZilla

## Installing from WordPress backend

Step 1: In the backend, go to **Plugins > Add New** then click on **Upload Plugin button**.

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Step 2: Click on the Browse button to select the module file.

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The module file is the .zip file with the following format Module-name.zip

For example, in this case, the module file for WooCommerce Gift Card Module is woocommerce-giftcard.zip

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Step 3: After selecting the module file, click on Upload button.

Step 4: When the file is uploaded successfully, click on **Activate Plugin** button to activate the module.

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## Installing using Filezilla

Step 1: Download and install [FileZilla](#)

Step 2: Open and login to your host in FileZilla

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*1 - the plugin directory in your local.*

*2 - the plugins directory in your site.*

Step 3: In the local site and remote site, go to the module directory.

Step 4: Extract the .zip file then upload the module file to the folder via FileZilla

Step 5: Finally, after the module is installed successfully, go to the admin panel to activate the module

Go to Plugins > Installed Plugins, you will find the module that was installed. Click on the Activate button under the module name.

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 In case you already have the same module file on your site and need to update the new version, remember **not to** delete the module from WordPress backend. You must remove the folder using FTP/SSH, then you can upload the module with the 2 methods above.

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## Support

In case you need our assistance, contact our team via [support@magenest.com](mailto:support@magenest.com)

Or refer to [this document](#) to submit a support ticket.

- We will reply to support requests within **2 business days**.
  - We will offer **lifetime free update and 6 months free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
  - Support **DOES NOT** include other series such as customizing our products, installation and uninstallation service.
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Once again, thank you for purchasing our extension. If you have any questions, please do not hesitate to contact us for support.

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