

WooCommerce Event Ticket

Thank you for purchasing our extension. If you have any questions that are beyond the scope of this document, do not hesitate to leave us an email via support@magenest.com or submit a ticket on our support portal.

By: Magenest | Support Portal: <http://servicedesk.izysync.com/servicedesk/customer/portal/92>

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Introduction

WooCommerce Ticket from Magenest allows merchants to create event products and sell tickets on WooCommerce platform.

Features for admin

- Support Simple products and Variable products
- Create ticket products with ease
- Able to customize the PDF ticket
- Able to customize email template
- Generate QR code for tickets
- Display Google Map on product page to show event location
- Manage event tickets in backend
- Export data of event attendees to CSV file
- Set reminder email to customers X days before event date
- Redeem tickets from backend (for single ticket or mass/bulk actions)
- Resend tickets from backend (for single ticket or mass/bulk actions)
- Scan QR and redeem tickets with browsers on Android mobiles or webcam
- Upload QR code image and redeem tickets from backend

Features for customers

- Purchase one or multiple tickets for events
- Choose between E-ticket and physical ticket (with shipping option)
- Receive pdf ticket(s) via emails
- Send emails to all attendees

System Requirements


Your store should be running on **WooCommerce 3.0, 3.4.7; Wordpress 4.8., 4.9.8**



Configuration

General Settings

In **Ticket Manager > Settings**

-  General settings

- The order status when payment is completed: You can set the status of the order when customers make the payment for the tickets. The default status is Completed
- Google Map API: In order to show the google map on the product page, you have to fill in the Google Map API. [Learn more](#)

The screenshot shows the 'Ticket Manager' settings page in the WordPress admin dashboard. The left sidebar contains navigation links: Dashboard, WooCommerce, Products, Ticket Manager (active), Ticket Manager, Reminder Emails, Settings, PDF Ticket Design, and Email templates. The main content area is titled 'Ticket Settings' and has two tabs: 'General' and 'Emails'. Under the 'General' tab, there are two settings: 'The order status when payment is completed' with a dropdown menu set to 'On hold', and 'Google Map API' with a text input field containing 'AlzaSyDUOR3I47aMluTOe9Ng7aXaKQewOlhaGdg'. A 'Save Changes' button is at the bottom left.

+ Email: You can set the default email template in this setting. You can also add specific email template in each product setting. If the email template in product setting is empty, this default one will be used.

The screenshot shows the 'Ticket Manager' settings page in the WordPress admin dashboard, specifically the 'Emails' tab. The left sidebar is the same as the previous screenshot. The main content area is titled 'Ticket Settings' and has two tabs: 'General' and 'Emails'. Under the 'Emails' tab, there are four settings: 'BCC Name' with a text input field containing 'Angelo Morgado', 'BCC Email' with a text input field containing 'demo123@gmail.com', 'Email Subject' with a text input field containing 'Thank you for your purchase!', and 'Email Content (HTML)' with a rich text editor. The rich text editor has a toolbar with various formatting options and a 'Visual'/'Text' toggle. The content of the editor is:

```

Dear: {{attendee_name}}
<br>

Thank you for joining {{product_name}}.
We attach your ticket in the email.

Your unique code is {{ticket_code}}
Please note that the event start at {{start_time}} and end at {{end_time}} and the location is {{location}}
<br>

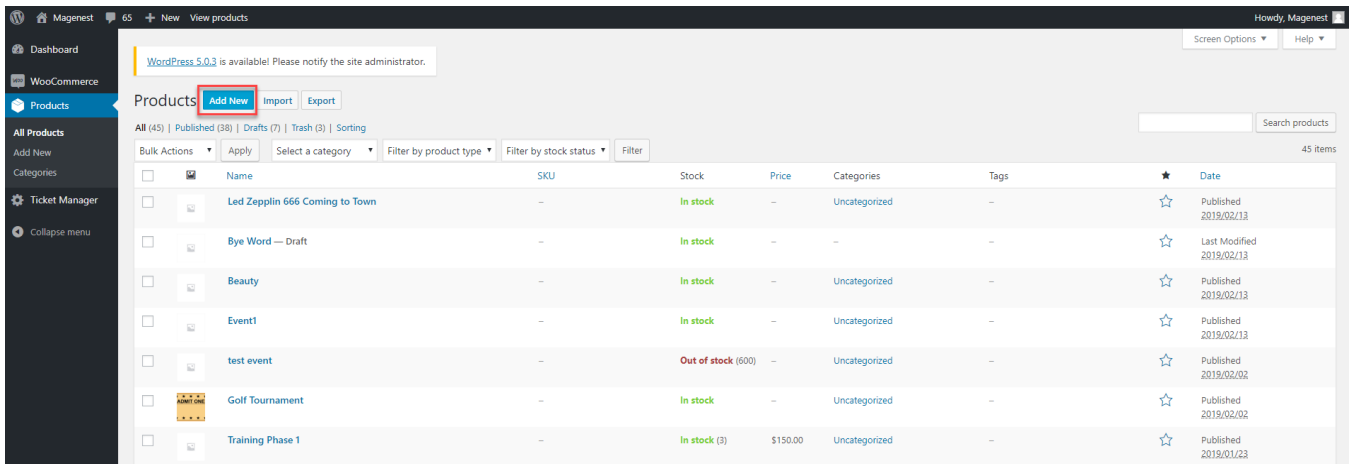
Thank you so much.

```

A 'Save Changes' button is at the bottom left.

Create event product

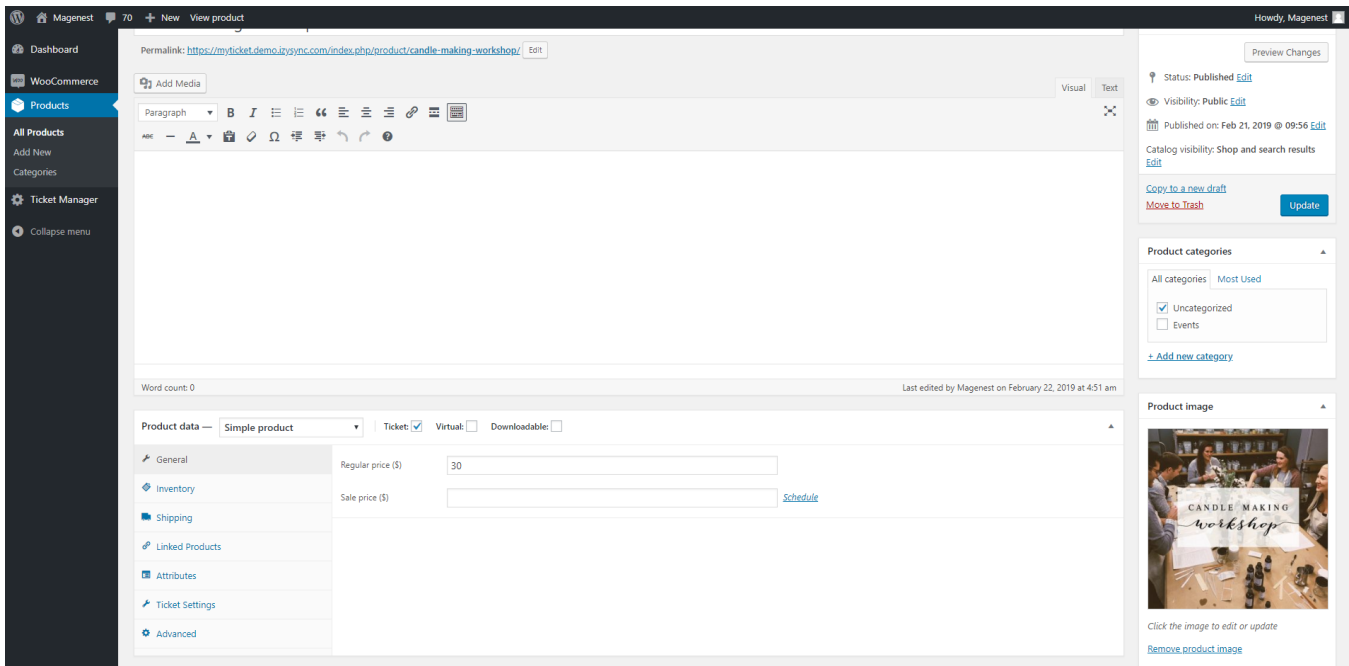
In the back end, go to **Products > All Products** > Click on **Add New** button to create new event ticket product.



First, you must tick in the Ticket checkbox.

In the General settings, you can set the price for the tickets. The extension supports Simple product and Variable product so you can set the prices for either one of these two.

You can refer to [this document](#) on how to setup WooCommerce variable product



Simple product

Product data — Variable product Ticket: ☒

Inventory Custom product attribute Add Expand / Close

Shipping

Linked Products

Attributes

Ticket Settings

Variations

Advanced

Word count: 0 Last edited by Magenest on February 22, 2019 at 7:56 am

Location

Name: Value(s):

Location Broadway Market | Elmhurst

☒ Visible on the product page

☒ Used for variations

Date

Name: Value(s):

Date 02/22/2019 | 02/24/2019 | 03/01/2019 | 03/08/2019

☒ Visible on the product page

☒ Used for variations

Save attributes Expand / Close

Custom Fields

Product categories

All categories Most Used

☒ Uncategorized

☐ Events

+ Add new category

Product image

Click the image to edit or update

Remove product image

Product tags

Add

Separate tags with commas

Choose from the most used tags

Product gallery

Add product gallery images

Product data — Variable product Ticket: ☒

Inventory Default Form Values: Broadway Market 02/22/2019

Shipping Add variation Go 4 variations (Expand / Close)

Linked Products

Attributes

Ticket Settings

Variations

Advanced

#883 Broadway Market 03/08/2019

#882 Elmhurst 03/01/2019

#880 Elmhurst 02/22/2019

#881 Broadway Market 02/24/2019

SKU

☒ Enabled ☐ Downloadable ☐ Virtual ☐ Manage stock?

Regular price (\$) 15 Sale price (\$) Schedule

Stock status In stock

Weight (kg) Dimensions (LxWxH (cm)) Length Width Height

Shipping class Same as parent

Description 14:30 PM - 18:00 PM

Product image

Click the image to edit or update

Remove product image

Product tags

Add

Separate tags with commas

Choose from the most used tags

Product gallery

Add product gallery images

Variable Product

+ Event details:

- Start time, end time: The event date and time, which could be for multiple days or for the same day
- Location: The event address
- Display Google Map Tab: Show the Google Map on product page with the event location. You must fill in the latitude and longitude of the location,
- Automatically disable the product: The product will be disabled automatically when the event time is over. Customers cannot purchase the tickets anymore.
- Add attendees: Display the attendee form with name and email fields on product page.
- Ticket type: You can set it as the E-ticket or Physical Ticket (with shipping option) or both.

+ PDF Settings:

- Ticket code pattern: The ticket code format. [A3] means to generate 3 random alphabetical characters, [N3] will generate 3 random numbers. "CW" is the hard code
Example: Magenest-[A3][N2] will generate a code like Magenest-af23 or Magenest-af09 ...
- PDF Template: Assign the PDF ticket design to this product.

WordPress 5.0.3 is available! Please notify the site administrator.

Dashboard | WooCommerce | **Products** | All Products | Add New | Categories | Ticket Manager | Collapse menu

Add new product

Candle making workshop

Add Media | Paragraph | B | I | | | | | Visual | Text

Word count: 0 | Draft saved at 8:48:38 am.

Product data — Simple product | Ticket: ☒ | Virtual: ☐ | Downloadable: ☐

General

Event details

Start time: 02/22/2019 08:30 AM

End time: 03/08/2019 12:00 AM

Location: 500 Broadway, New York

Display Google Map Tab: ☒

Google Map Coordinates: 21.0177541 | 105.8315085

Automatically: ☐

Add attendees: ☒ Display attendee form (name and email) on product page

Ticket type: ☒ E-Ticket | ☐ Physical ticket

PDF Settings

Ticket code format: CW[A3][N3]

PDF Template: Ticket

Publish

Save Draft | Preview

Status: Draft [Edit](#)

Visibility: Public [Edit](#)

Publish immediately [Edit](#)

Catalog visibility: Shop and search results [Edit](#)

[Move to Trash](#) | [Publish](#)

Product categories

All categories | Most Used

☐ Uncategorized

☐ Events

[+ Add new category](#)

Product image

[Click the image to edit or update](#)

[Remove product image](#)

Product tags

| [Add](#)

Separate tags with commas

[Choose from the most used tags](#)

Product gallery

+ Email Settings

- BCC to: Fill in the name and email of you/admin if you want to send the ticket confirmation email to admin email for management
- Email subject: The subject of the ticket email sent to customers
- Email content: You can add the email template using HTML

PDF Settings

Ticket code format: CW[A3][N3]

PDF Template: Candle Making Workshop

Email Settings

BCC To: BCC To name | BCC To email

Email template: Workshop Ticket Template

Reminder email settings

Email ID: #4

Send before event time: 1 | 0 | 0

Email Subject: Don't forget to join us tomorrow!

Email Content:

Add Media | Visual | Text

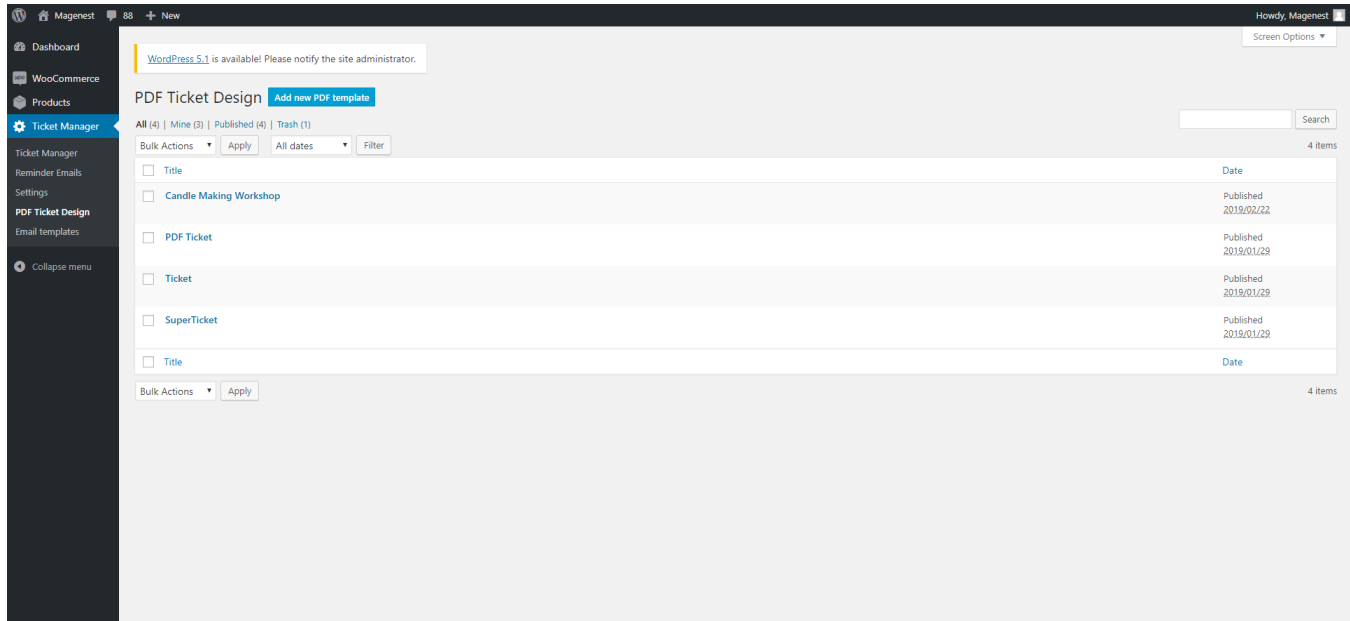
[Add Email Reminder](#)

Product gallery

[Add product gallery images](#)

Design your PDF ticket

In the back end, go to **Ticket Manager > PDF Ticket Design > Add new PDF Template**



The changes you make for the PDF configuration can be previewed in the PDF View field.

+ PDF Config: You can adjust the page width and height and upload the background image for the ticket.

+ Text settings:

To add the text field, to you have to fill in the text content first, then click on **Add new** button.

You can then change the text font, color, and size.

You can delete the text field by pressing the Recycle bin icon on the top right of the field.

+ Shortcode: There are 9 shortcodes available for your choice.

- {{product_name}} : Event name
- {{start_time}} : Start time of the event
- {{end_time}} : End time of the event
- {{location}} : Event Location
- {{attendee_name}} : Attendee's name
- {{attendee_mail}} : Attendee's email
- {{billing_name}} : Billing name
- {{billing_phone}} : Billing phone number
- {{ticket_code}}: The numeric ticket code

+ Image settings: Apart from background image, you can add more images to the ticket design.

+ QR Code: Add the QR code to the design.

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New

View PDF template

Howdy, Magenest

Screen Options

Dashboard

WooCommerce

Products

Ticket Manager

Ticket Manager

Reminder Emails

Settings

PDF Ticket Design

Email templates

Collapse menu


WordPress 5.1 is available! Please notify the site administrator.

Edit PDF template

Add new PDF template

Candle Making Workshop

PDF View



FROM CALLA'S

Candle Making Workshop


Event Date: {{start_time}}

Location: {{location}}

Attendee name: {{attendee_name}}

Attendee email: {{attendee_mail}}

Ticket code:



Publish

Preview PDF

Status: Published

Visibility: Public

Published on: Feb 22, 2019 @ 10:04

Move to Trash

Update

PDF Config

Page width (px)

1920

Page height (px)

1080

Background image for ticket

Choose image

Delete

Text settings

Add new

Text

Text content

Color

Font

Select value

Size

ShortCode

Event name

Start time

End time

Location

Billing name

Billing phone

Ticket code

Attendee Name

Attendee Email

Image settings

Add new

Qrcode

Add new Selection

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Create email templates

In the Ticket Manager > Email Templates, you can manage all available templates in the table, or creating new template by clicking on **Add new email template** button.

WordPress 5.1 is available! [Please update now.](#)

Howdy, admin

Screen Options

Email templates

[Add new email template](#)

All (3) | Mine (1) | Published (2) | Draft (1) | Trash (2)

Bulk Actions [Apply](#) All dates [Filter](#) 3 items

<input type="checkbox"/>	Title	Date
<input type="checkbox"/>	Workshop Ticket Template Edit Trash Access	Published 2019/02/22
<input type="checkbox"/>	(no title) — Draft	Last Modified 2019/02/22
<input type="checkbox"/>	Happy Birthday	Published 2018/11/17
<input type="checkbox"/>	Title	Date

Bulk Actions [Apply](#) 3 items

[Get Version 5.1](#)

Thank you for creating with WordPress.

You can use the Web Builder Framework to design the email template. Click on the Pen icon on the top left of the Email Design field.

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New

View email design

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WooCommerce

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WordPress 5.1 is available! [Please update now.](#)

Edit email design [Add new email template](#)

Workshop Ticket Template

Access Manager by AAM plugin

Email Design

Edit Email

Snippet text here lorem ipsum is dummy text

[View online](#)

magenest

HOME | NEW PRODUCT | CATALOGUE | CONTACT US

GOOD NEWS!

Your order has shipped!

To track your order or make any changes please click the button below.

MY ORDER

EVENT: {{PRODUCT_NAME}}EVENT DATE :{{START_TIME}}

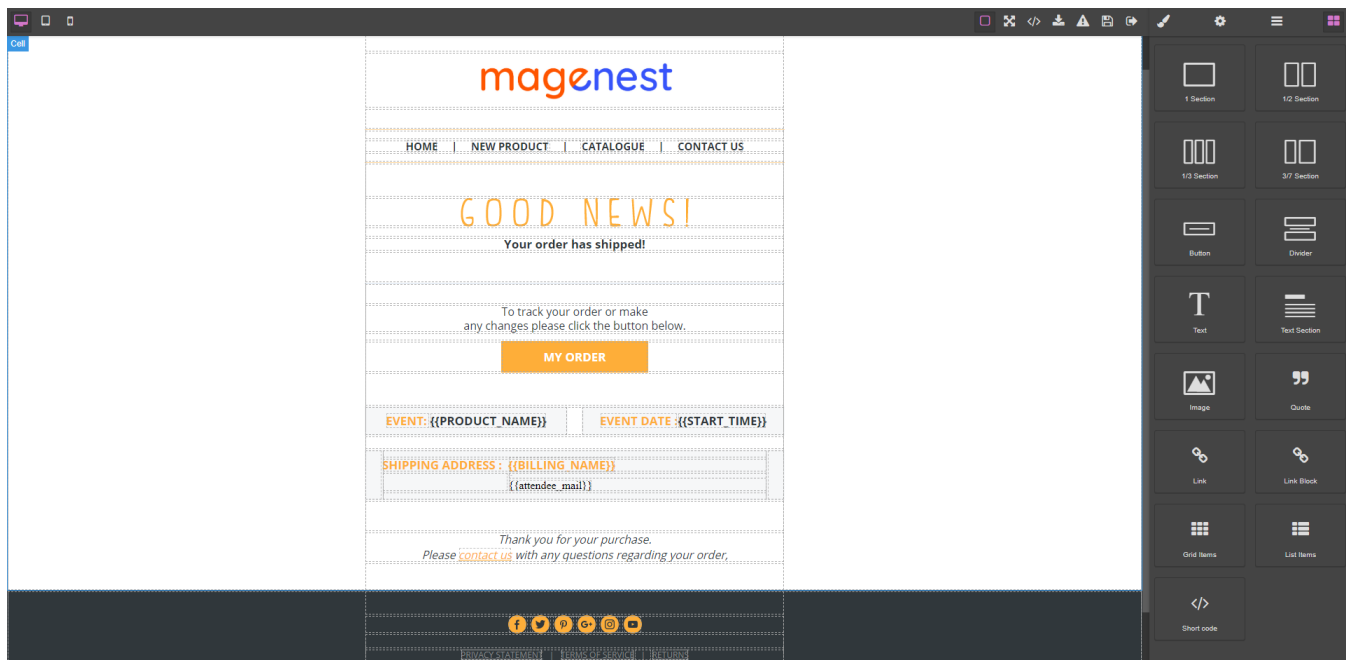
SHIPPING ADDRESS : {{BILLING_NAME}}
{{attendee_mail}}

Thank you for your purchase.
Please [contact us](#) with any questions regarding your order,

PRIVACY STATEMENT | TERMS OF SERVICE | RETURNS

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IF YOU DO NOT WISH TO RECEIVE ANY FURTHER EMAILS FROM US, PLEASE [UNSUBSCRIBE](#)



Manage ticket/attendee list

You can manage the tickets on Ticket Manager page.

With the filter by product, you can select a specific event and view all the tickets sold for that event. You can also resend, redeem or delete the ticket in the action column or select multiple tickets and use bulk actions.

Code	Attendee name	Attendee mail	Product Name	Order ID	Redeem Status	Actions
<input type="checkbox"/> CWUkP918	pascal	info@pascaldenis.com	Candle making workshop	904	not_redeem	Choose actions
<input type="checkbox"/> Magenest622/QWhK	asdf qwerty	derekdrury0621@gmail.com	Mi producto	874	not_redeem	Choose actions
<input type="checkbox"/> Magenest390XNis	asdf qwerty	derekdrury0621@gmail.com	Mi producto	874	not_redeem	Choose actions
<input type="checkbox"/> Magenest945wDJRu	asdf qwerty	derekdrury0621@gmail.com	Mi producto	874	not_redeem	Choose actions
<input type="checkbox"/> Magenest625XXXKp	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi producto	870	redeemed	Choose actions
<input type="checkbox"/> Magenest225shlyU	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi producto	870	not_redeem	Choose actions
<input type="checkbox"/> Magenest131MUCl	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi producto	870	not_redeem	Choose actions
<input type="checkbox"/> Magenest096mwigLZ	dsf dsf	sdfs@fsd.com	Mi producto	867	not_redeem	Choose actions
<input type="checkbox"/> Magenest488pb5M	HT tamas	lhorvath.tamas@gmail.com	Flying Ninja	866	not_redeem	Choose actions
<input type="checkbox"/> Magenest322Zvyks	gtr ggdd	szgabor1976@gmail.com	Mi producto	865	not_redeem	Choose actions
<input type="checkbox"/> Code	Attendee name	Attendee mail	Product Name	Order ID	Redeem Status	Actions

Scan and redeem tickets

You can redeem the QR code from the back end. On Ticket Manager page, click on **Redeem QR Code** button.

WordPress 5.1 is available! Please update now.

Ticket Manager

Filter by product Filter [Export CSV](#) [Redeem QR code](#)

Code	Attendee name	Attendee mail	Product Name	Order ID	Redeem Status	Actions
<input type="checkbox"/> CWUKP918	pascal	info@pascaldenis.com	Candle making workshop	904	not_redeem	Choose actions
<input type="checkbox"/> Magenest632/QWhK	asdf qwerty	derekdrury0621@gmail.com	Mi product	874	not_redeem	Choose actions Resend Redeem Delete
<input type="checkbox"/> Magenest390XINis	asdf qwerty	derekdrury0621@gmail.com	Mi product	874	not_redeem	Choose actions
<input type="checkbox"/> Magenest945wDJRu	asdf qwerty	derekdrury0621@gmail.com	Mi product	874	not_redeem	Choose actions
<input type="checkbox"/> Magenest6323XXXp	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi product	870	redeemed	Choose actions
<input type="checkbox"/> Magenest225sHkyU	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi product	870	not_redeem	Choose actions
<input type="checkbox"/> Magenest131tMUCl	liridon Bajrami	liridon.bajrami1992@gmail.com	Mi product	870	not_redeem	Choose actions
<input type="checkbox"/> Magenest096mwglZ	dsf dsf	sdfs@fsd.com	Mi product	867	not_redeem	Choose actions
<input type="checkbox"/> Magenest488pb5M	HT tamas	t.horvath.tamas@gmail.com	Flying Ninja	866	not_redeem	Choose actions
<input type="checkbox"/> Magenest322Zvyks	gtr ggdd	szgabor1976@gmail.com	Mi product	865	not_redeem	Choose actions
<input type="checkbox"/> Code	Attendee name	Attendee mail	Product Name	Order ID	Redeem Status	Actions

Bulk Actions

1 2 3 ... 8 Next »



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You can use Android phone camera, webcam to scan the ticket, or upload the image of the QR code onto the site.

When the code is scanned successfully, you can redeem the ticket with the **Redeem** button under the ticket information.

Redeem Ticket

Zoom: 2

Brightness: 0

Contrast: 0

Threshold: 0

Sharpness: off ☐ grayscale: off ☐

Flip Vertical: off ☐ Flip Horizontal: off ☐

Redeem ticket?

Ticket code: CWJGG800. Do you redeem?

[Redeem Ticket](#) [Cancel](#)

Scanned result: Search succeeded

Attendee Name: Angelo Morgado

Attendee Mail: nadamas216@gmail.com

Code: CWJGG800

Redeem Status: not_redeem

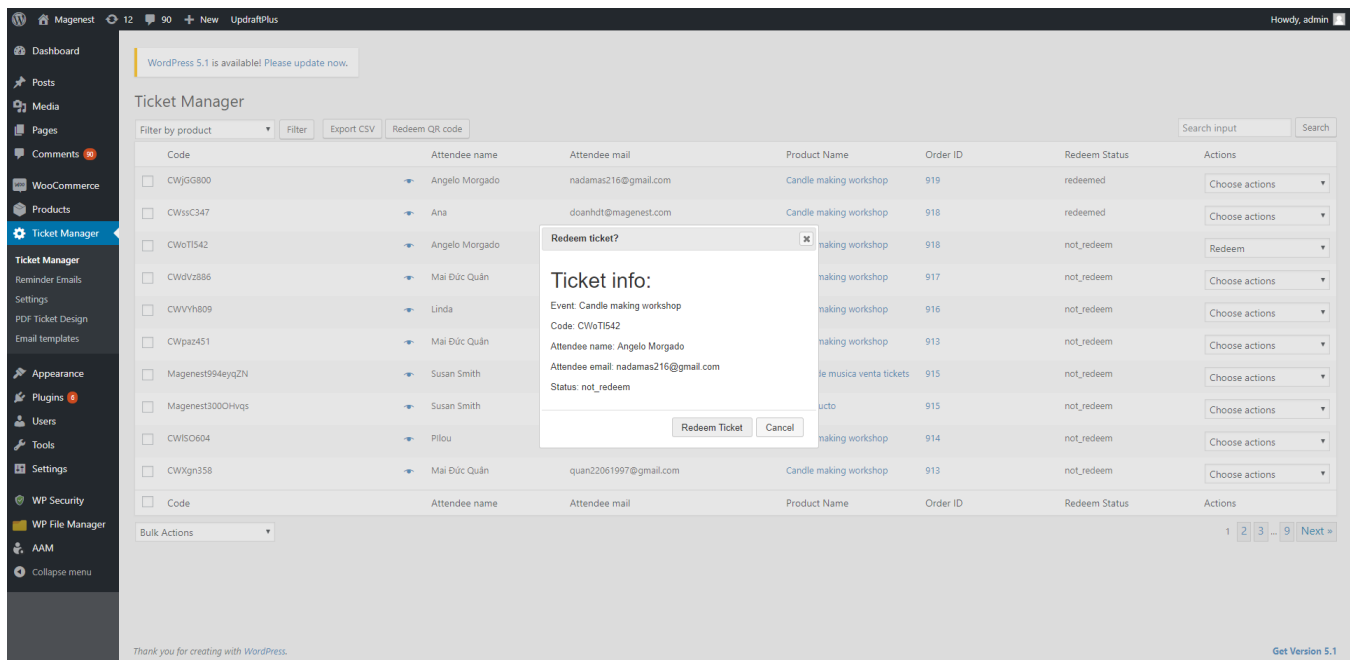
Event: Candle making workshop

Time: From February 22, 2019, 8:30 am To March 8, 2019, 12:00 am

Location:

[Redeem](#)

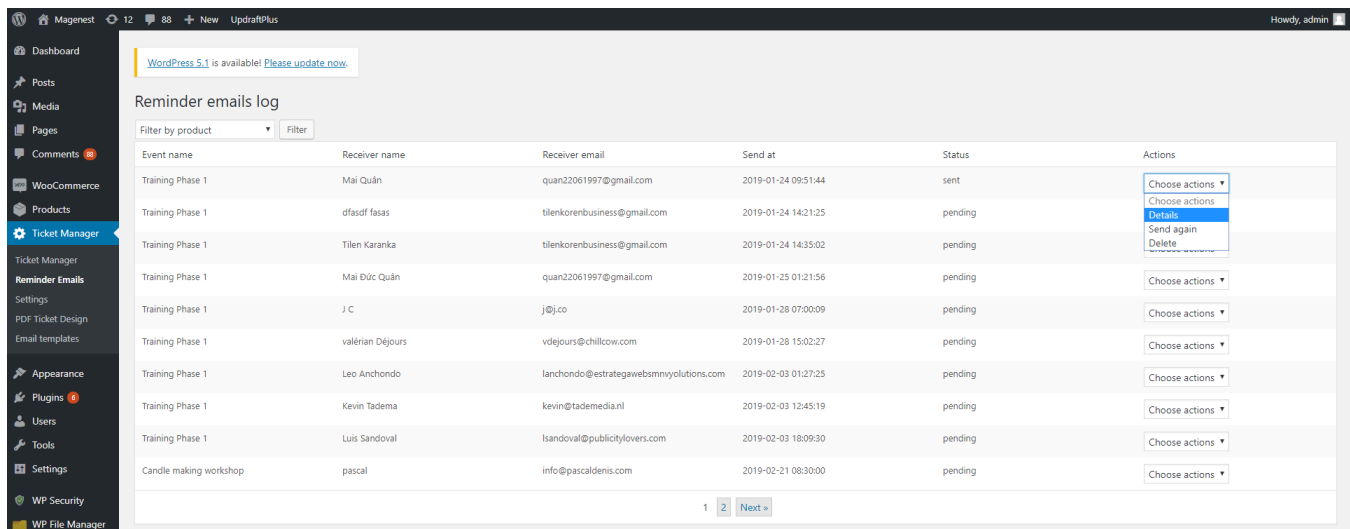
⚠ You can also choose Redeem in the action column to redeem each ticket manually without scanning.



Manage reminder emails

You can track the reminder email list in **Ticket Manager > Reminder emails**.

With the filter by product, you can select a specific event and view all the tickets sold for that event. You can view the ticket details, resend the reminder email or delete the record.



Update

- When a bug fix or new feature is released, we will provide you with the module's new package.
- All you need to do is repeating the above installing steps and uploading the package onto your store. The code will automatically override.
- Flush the configure cache. Your store and newly installed module should be working as expected.

Support

- We will reply to support requests within **2 business days**.
- We will offer **lifetime free update and 6-month free support for all of our paid products**. Support includes answering questions related to our products, bug/error fixing to make sure our products fit well in your site exactly like our demo.
- Support **DOES NOT** include other services such as customizing our products, installation and uninstallation service.

Once again, thank you for purchasing our extension. If you have any questions relating to this extension, please do not hesitate to contact us for support.

[Magenest](#)